

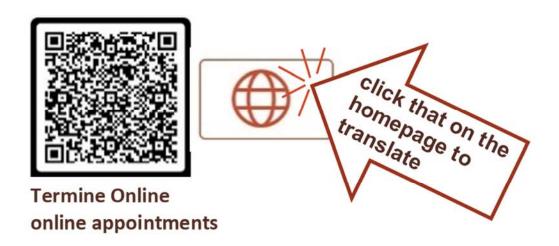


When appointments become available for booking online:

- 1. At midnight, the next possible working day is automatically released online with a 14-day run-up
- 2. Appointments for the following week are released online every Thursday evening around 6 p.m.
- 3. Last-minute day appointments are released online shortly before opening time (8 a.m.) on the same day, depending on staffing availability.
- 4. Saturday appointments are released on Monday of the same week

Consultations without an appointment can be made during the "restricted consultation hours" ("Kontingentsprechstunde") between 8 a.m. and 9 a.m. until all appointments are assigned.







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